



Standard Title	Server Configuration Standard
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Responsible Office	Office of the Vice President of Information Technology and Chief Information Officer
Contact Information	Office of the Vice President of Information Technology and Chief Information Officer, Office of Cybersecurity Phone: 470-578-6620 Email: ocs@kennesaw.edu

Scope:

The Server Configuration Standard by Kennesaw State University is applicable to all new servers and further designated below.

Standard:

Applicable to all new servers:

- A server must not enter a production state until it meets all of the applicable requirements outlined herein, and a new server request has been submitted to the KSU Service Desk at <https://service.kennesaw.edu>
- The System administrator must be indicated on the request service ticket. A member of the UITS Office of Cybersecurity will contact the system administrator to schedule a vulnerability management scan, share findings and remediations and certify the server as production.
- The operating system must be installed from a legal licensed copy.
- Server must be included in a regular change management process, ensuring that the most recent vendor supplied patches are installed in a timely manner.
- Server software and services should be appropriately minimized
- Accounts must follow the principle of least privilege.
- All default account passwords must be changed.
- As applicable, default accounts must be renamed.
- System and service logging must be enabled, and the logs reviewed for

suspicious activity weekly. Auditable events include (but are not limited to), user logon/logoff, confidential file(s) copy/move/delete/create/modify, web server activity logs, and database transaction logs.

- Logs must be maintained in alignment with the KSU Server Auditing Standard.
- All file servers must have an endpoint security product installed which is updated regularly.
- All DNS record updates and DNS hosting requests must be submitted via the KSU Service Desk at <https://service.kennesaw.edu>.
- Server & service downtime must be scheduled with impacted users whenever possible. Please notify the UITS Service Desk at <https://service.kennesaw.edu> in the event of extended downtime.
- Effective June 30, 2020 all servers must only be remotely manageable via VPN with Multifactor Authentication.
- FTP & Telnet hosting is restricted. Inquiries regarding this type of hosting should be directed to the KSU Service Desk at <https://service.kennesaw.edu>

Additional Requirements for Class-A & B Servers*:

- Server must be in an UITS enterprise data center which is connected to an uninterruptible power supply (UPS) and maintained for battery life and runtime regularly.
- Server must be in an UITS enterprise data center which is secured in such a way to allow auditing of individuals entering the room.

* Server classifications, including Class A and Class B, are available via the ***KSU Policy Resources*** link on <https://policy.kennesaw.edu>

External Documents and References:

- [Windows Server Security Best Practices](#)
- [OS X Server Security Best Practices](#)
- [Linux Server Security Best Practices](#)

Exceptions:

There are no known exceptions to this standard.

Review Schedule:

The Server Configuration Standard will be reviewed annually by the Office of the Vice President of Information Technology and Chief Information Officer and or his/her designee.

