

Using VPN to Connect Mac Laptop to PC Desktop

Before you connect, your screen should look like:

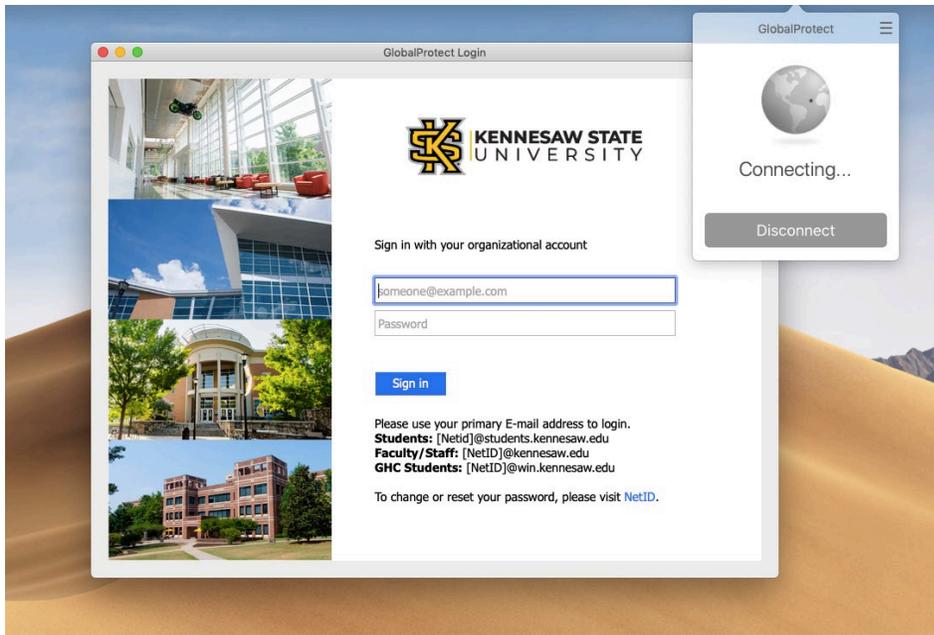


Please note the globe in the middle of the icons is greyed out, signaling that the VPN is Not connected.

- 1) Click the greyed-out globe. When you do, the option to connect should appear.



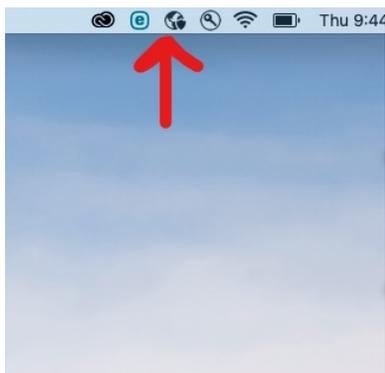
- 2) Click "Connect". You will be prompted to sign in with your KSUMail and Duo.



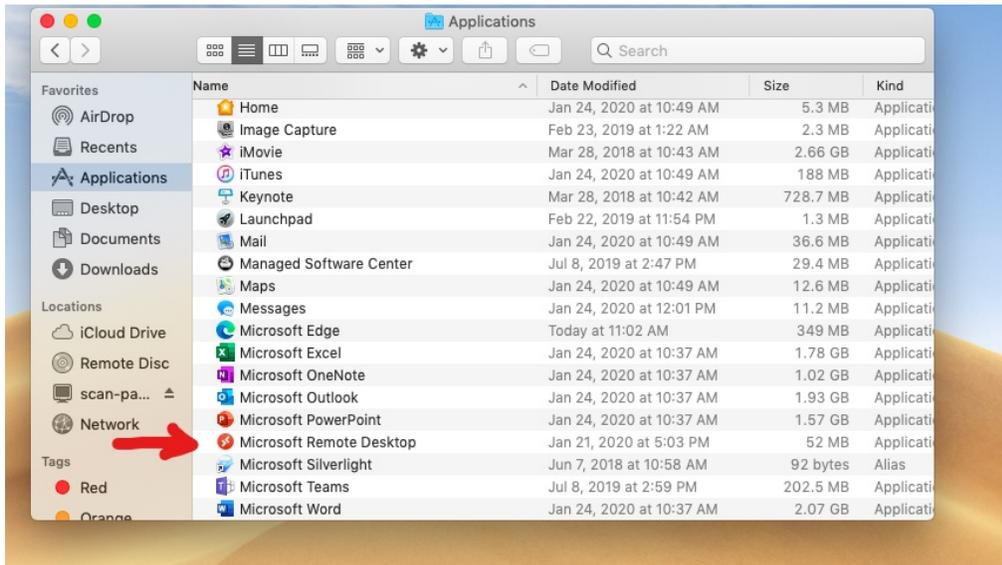
3) Sign in. A pop up about Flash Player quit unexpectedly. Click the “Ignore” button, this will not affect the functionality of the VPN.



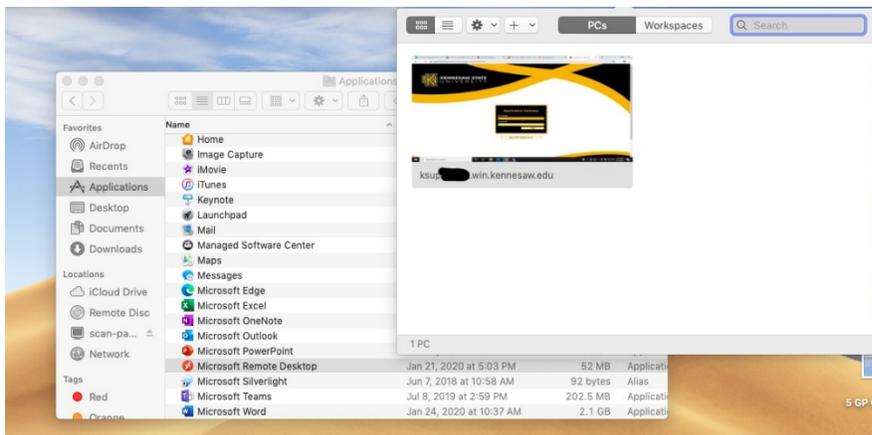
4) Once you're signed in, the globe will be black, with a shield, indicating that the VPN is connected and working.



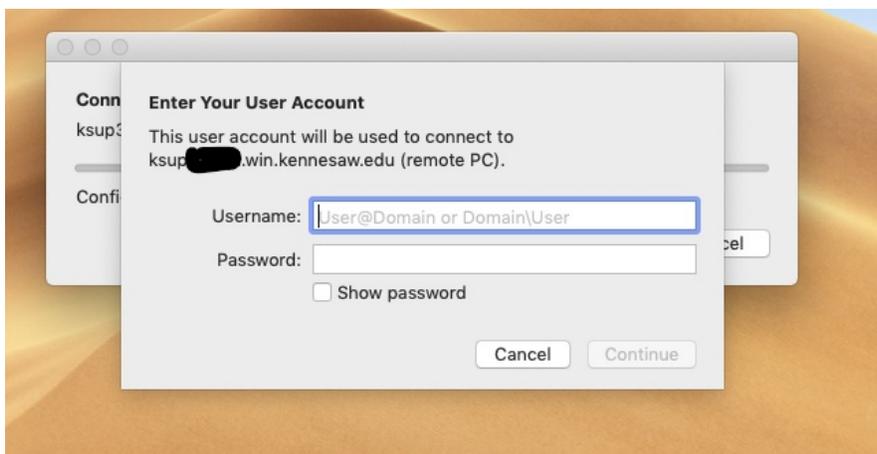
5) In Finder, go to Applications, and select “Microsoft Remote Desktop”.



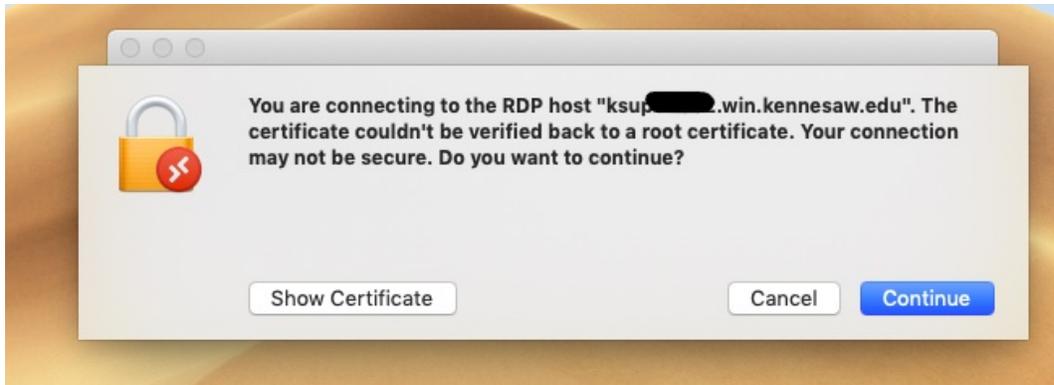
6) Select your Office Computer.



7) Enter your username and password.



- 8) A pop up making note that the certificate be verified back to a root certificate. Click continue – this will not affect the functionality or security of the VPN.



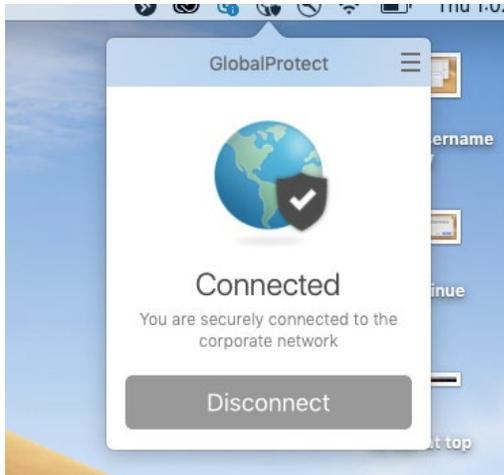
- 9) Your laptop will connect to your office computer. A bar will appear at the top of the screen with options to minimize and exit the remote desktop. At this point in time, you'll be able to work as if you were at your computer in your office. If you have any questions or problems, please feel free to reach out to the KSU Service Desk (Information Listed Below).



When you're ready to exit the desktop, please click the red "X" at the top left of the screen.



Disconnect from the VPN by clicking the globe in the top right menu and click "Disconnect".



KSU Service Desk Contact Information:

Email Address: service@kennesaw.edu

Phone Number: 470-578-6999

Hours of Operation:

Monday – Thursday: 7 am – 11 pm

Friday: 7 am – 5 pm

Saturday: 7:30 am – 4:30 pm